



## To Our Valued Partners:

The week of September 15, 2008, will surely be a memorable one here at AIG American General in Houston, as we continue to work through the after effects of two powerful hurricanes: Ike and the global credit crisis.

While we are making good progress in repairing our physical plant and restoring lost power, I believe we are also seeing progress made in restoring confidence in AIG and its insurance subsidiaries. To that end, I'd like to provide a brief listing of recent quotes from regulators to keep you clearly informed, links to client communications you may use, and information on how best to contact us for new business status updates during this critical time.

- **Regulator Quotes:**
  - **National Association of Insurance Commissioners President Sandy Praeger:** *"We have a very strong message for consumers: If you have a policy with an AIG Insurance company, they are solvent and have the capability to pay claims."* [Read more...](#)
  - **New York Department of Insurance Superintendent Eric Dinallo:** *"AIG's insurance companies are financially sound, with substantially more in assets than they need to pay all valid present and projected claims."* [Read more...](#)
  - **Wisconsin Insurance Commissioner Sean Dilwig:** *"The AIG insurance companies are separately regulated by state insurance regulators and do not have the financial stress that AIG Holdings, Inc. is experiencing. They are meeting all their obligations to their policyholders. Consumers who feel pressured to replace annuities because of claims the insurer is under financial stress are encouraged to contact OCI."* [Read more...](#)
  
- **Information for your clients**
  - [At A Glance](#) re: Federal Reserve Bank actions
  - [Frequently Asked Questions](#) regarding current events
  - Cover letter that is pre-approved by Compliance for an agent to print, sign, and send to clients
  - [Cover letter from David O'Leary](#), President and CEO, AIG American General Specialty Markets Group
  
- **Best current method for receiving new business status updates:**
  - Please send your inquiries to [annuityinfo@aigag.com](mailto:annuityinfo@aigag.com)

We appreciate your patience as we continue to work through this challenging period, and will continue to work hard to restore the confidence of you and your clients.

Sincerely,

Durr Sexton  
President, Annuity Profit Center