



**To our customers, agents, brokers, advisors and other partners:**

Thank you for sticking with us. All 116,000 AIG employees appreciate your confidence in us and are working tirelessly, with a renewed commitment to serving your needs.

Be assured that our insurance companies remain strong and well-capitalized. The financial issues of the AIG parent company do not affect our insurance companies' ability to pay claims and underwrite new policies. Regulations ensure that the assets of our insurance companies are there to back up each policy. You are protected. Your policies are safe.

I'll be communicating with you as we mold AIG into a strong, nimble and vital organization focused on exceeding your expectations and securing your future.

A handwritten signature in dark blue ink that reads "Edward M. Liddy". The signature is fluid and cursive, with a long, sweeping tail on the letter "y".

Edward M. Liddy  
Chairman & CEO  
American International Group, Inc.